

Case Study

# VISMA | RAET

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# An Overview

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## About Visma | Raet

HR and payroll software company Visma | Raet helps organisations to better and more efficiently configure their HR processes with smart services and software for digitisation and automation. Visma | Raet offers solutions for a wide range of industries, including healthcare, education, the commercial market, decentralised government, and medium-sized enterprises. Visma | Raet employs 1,100 people in the Netherlands across three offices in Amsterdam, Drachten, and Amersfoort. The organisation is part of the Visma Group, title sponsor of names including Team Jumbo-Visma, one of the world's best cycling and skating teams.

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**100%** visibility of office occupation thanks to online desk booking with **RICOH Spaces**



# The Challenge

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## The need for a hybrid approach to working

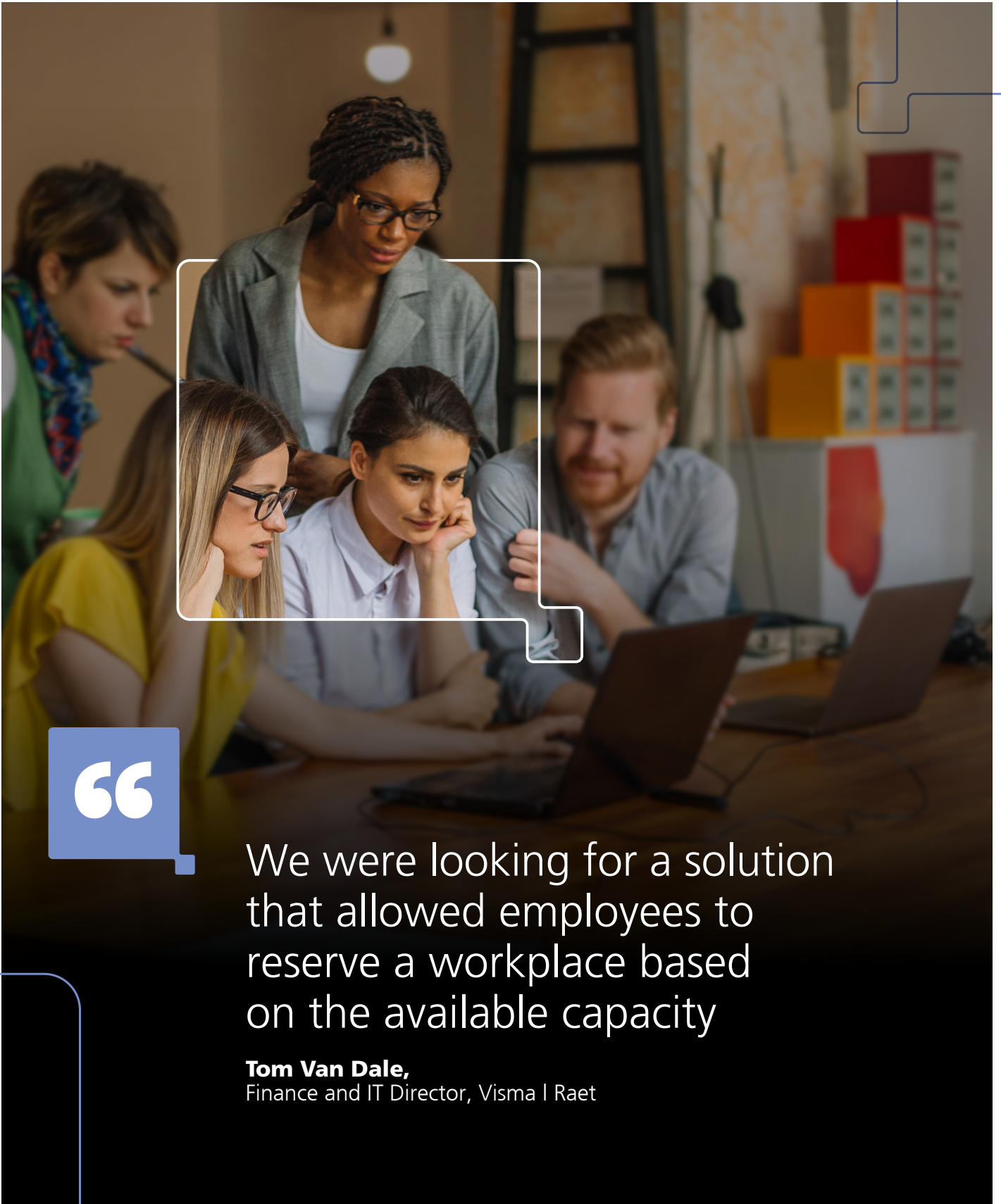
When Visma I Raet decided to renovate its office, the organisation began looking for a solution for online room booking. Then came Covid-19. Finance and IT director, Tom van Dael, explains:

“Suddenly we were faced with the challenge of returning everyone safely to the office on time and in accordance with current guidelines. Along the way, it became clear to us that we would need to follow a more hybrid approach to working.

How can you make sure that you know who is coming into the office, and when, that there are enough workplaces and that colleagues can find one another quickly?

We were looking for a solution that allowed employees to reserve a flexible workplace, or regular workplace, based on the capacity available. And one that would allow us, as an organisation, to have a clear overview of the occupancy level.”





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We were looking for a solution that allowed employees to reserve a workplace based on the available capacity

**Tom Van Dale,**  
Finance and IT Director, Visma | Raet

# The Solution

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## Embracing flexible workplace solutions and tools

Visma I Raet chose RICOH Spaces, a cloud-based reservation system. Tom explains: “The app contains a map of the office. You can see exactly what is free. If a workplace has already been reserved, you can see who reserved it. It’s extremely useful if you want to work with a colleague.”

At the same time, the facilities department can flexibly adjust available capacity. Tom continues: “That’s ideal, especially as the rules for large groups change regularly due to coronavirus.” Ricoh has also provided Google Workspace integration. “This link means that the Ricoh solution can be accessed from our Google tools, and reservations appear in employees’ calendars immediately.”



# The Benefits

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## Creating a sustainable hybrid workplace

Tom van Dael is happy with the solution: “The system is intuitive and gives employees confidence that they can return to the office safely. We can prevent peaks and adjust planning so that there’s time to clean a desk after it has been used.”

The benefits are two-fold. “With a dashboard, we can see how the offices are being used. This allows us to anticipate the trend of hybrid working. Imagine that one floor will soon be empty all of the time because of homeworking—we’ll be able to see that in the system.

That way, we can make more sustainable and cost-efficient decisions about the layout and use of our properties. We are planning to link meeting rooms into the platform soon as well.”



# About Ricoh

Connecting people,  
processes and technology.  
So you can Focus on Forward.



Since 1936, Ricoh has continuously created new ways of working—leading the way in digital transformation, sustainability, and innovative thought leadership. Today, those innovations continue to create value and spread from offices to workplaces across numerous industries, frontlines, and society.

We bring people, processes, and technology together to simplify complexity, clarify direction, tackle obstacles, embrace diversity, and help our customers uncover opportunity.

1

Empowering workplaces since **1936**

2

Empowering over **80,000** employees worldwide\*

3

Serving **87,331** customers in APAC\*

4

Over **40,000** patents acquired worldwide

5

Global presence in over **200 countries\***

\* As of March 31, 2022



For further information, please visit [ricoh.com.au](https://www.ricoh.com.au)

# Ready to Explore How RICOH Spaces Can Help Your Transition to a Hybrid Workplace?

Talk to our expert. Learn how we can help you create better work experiences with seamless connectivity and collaboration across teams, workspaces, and locations.

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## Let's connect!

[CONTACT US NOW](#)

